

### Health Center Control Network

### Welcome and Introductions



### Your Aliados Health HCCN Team:

- Irene Alvarez, Program Manager III, Health IT
- Keira Dagy, Program Manager III, Analytics
- Kim Kilpela, Sr Program Manager, EHR Implementation and Optimization (OCHIN Epic)
- Malea Villarreal, Strategic Account Manager
- Margo Garlicka, Data Analyst
- Amanda Kiannejad, Data Analyst
- Coming Soon, Program Coordinator
- Danielle Oryn, DO, MPH, Chief Medical Informatics Officer/Chief Medical Officer
- Colleen Petersen Sr Director Health Informatics and IT, HCCN Director cpetersen@aliadoshealth.org)



### **HCCN** Board of Directors

The Aliados Health Board of Directors also serves as the Health Center Controlled Network Board of Directors.

#### Responsibilities:

- Assign a participant to the Aliados Health Data Standards and Integrity Council, a council of the Board, with the authority to vote on decisions related to data governance and to bring decisions back to the health center for roll out as related to data governance decisions for our shared Population Health Management and other shared analytics related requirements.
- Participate in the HRSA site visit (visits are once every 3 year cycle)
- Provide feedback to the HCCN Director and Aliados Health CMIO on HCCN activities

#### HCCN communication with the Board of Directors:

- HCCN Board and Health Center staff monthly newsletter
- Email updates
- Key updates and decision points brought to Board meetings



## Housekeeping

- Please turn off the sound on your cell phone
- Restrooms are ...
- Exits are located...
- Charging Station is located...





### Slides and Work Plans

Slide sets will be shared electronically next week after the event along with your health center HCCN work plans.





### **Evaluations**

Evaluations are in your packets on yellow paper. Each presentation has a session and we appreciate if you complete them as you go through the day and leave them on

the table at the end.



# Agenda

Time	Plaza Room	Lead
11:30am	Check-In & Lunch	Aliados Health Staff
12:00pm	Aliados Health HCCN	Aliados Health:
	Welcome and Introductions	Colleen Petersen, Sr Director Health
		Informatics and IT/HCCN Director
	HCCN Workplan overview	
		Danielle Oryn, DO, MPH, Chief Medical
		Informatics Officer
12:50pm	HITEQ AI presentation	Jillian Maccini, Senior Associate II, JSI
2:20 PM	10-minute Break	
2:30 pm	Cybersecurity and Infrastructure Security Agency (CISA)	Greg Park, Law Enforcement Liaison,
	Cybersecurity Presentation	CISA
3:30pm	Stretch Break (15 min)	Irene Alvarez, Program Manager III,
		Health IT, Aliados Health
3:45 pm	SacValley MedShare Interoperability Presentation	John Helvey, CEO, SacValley Medshare
4:30pm	Wrap up	Colleen Petersen, Sr Director Health
		Informatics and IT/HCCN Director
4:45pm	Post Event at Old Caz Brewing hosted by SacValley	
	Medshare and MedicusIT (across the parking lot)	



### HRSA 2025 HCCN Cooperative Agreement

3 -year award: 8/1/2025 - 7/30/2028

Funded by number of health centers participating in groups of 10 health centers. Aliados Health plans to serve 21 health centers in the 2025-2028 cooperative agreement.

- HCCN must be majority controlled by FQHCs
- HCCN 2025-28 funding is to support health centers as they leverage health IT and data to enhance delivery of affordable, accessible, and high-quality primary health care, with a specific focus on:

Data management and analytics Interoperability of systems and digital health tools UDS+ implementation

- The program does not allow for HCCNs to pass funding through to health centers
- Majority of the program budget is Aliados Health staffing and Relevant Population Health Platform
- The HCCN does facilitate group contracting & purchasing and may fund or offset development or implementation costs for health IT tools.



### Health Center Controlled Network



Network of community health centers serving seventeen counties in Northern California:

Contra Costa San Joaquin

Humboldt Shasta

Marin Sierra

Mendocino Siskiyou

Napa Solano

Nevada Sonoma

Placer Yolo

San Francisco (1 site) Yuba

Santa Clara



### **Current Members:**

#### **Consortium Only**

- Jewish Community Free Clinic \*
- La Clinica De La Raza,Inc \*
- Sonoma County Indian Health Project \*
- Lifelong Medical Care \*

#### Consortium & HCCN

- Alexander Valley Healthcare \*\*
- Alliance Medical Center \*
- Brighter Beginnings Family Health \*\*
- Community Medical Centers \*
- CommuniCare + OLE \*
- Marin Community Clinics \*
- Marin City Health & Wellness Center \*\*
- Petaluma Health Center \*
- Ritter Center \*\*
- Santa Rosa Community Health \*
- Sonoma Valley Community Health
   Center \*
- West County Health Centers \*\*
- Winters Health Care Foundation\*

#### **HCCN Only**

- Anderson Valley Health Center \*\*
- El Dorado Community Health Centers \*\*
- Indian Health Center of Santa Clara Valley \*
- Long Valley Health Center \*\*
- Redwoods Rural Health Center \*
- Shasta Cascade Health Centers
- Shasta Community Health Center
- Western Sierra Medical Clinic \*\*

- Health Centers on OCHIN EpicHealth Centers on eClinicalWorks
- Other EHRs being used include Athena One and NextGen



# Aliados Health HCCN National and Regional Participation

- Danielle Oryn, DO, MPH currently sits on the SacValley MedShare Board of Directors
- Colleen Petersen is the Aliados Health voting representative to the HCCN National Collaborative founded early 2024.
- Committees of the HCCN National Collaborative:
  - Danielle Oryn, DO, MPH -National Data Strategy
  - Danielle Oryn, DO, MPH and Colleen Petersen Artificial Intelligence (national HCCN strategy)
- Irene Alvarez represents Aliados Health with **Connecting for Better Health(C4BH)** strategizing at a national level around Health Information Exchange.
  - She also participates on the following committee of C4BH:
    - HCAI Data Exchange Framework Technical Advisory Subcommittee (insight and recommendations regarding Social Services framework, technical operations, consent management, social data exchange and governance.



**United States** 

### HCCN History and Progression

• Implemented eClinicalworks at member health

• Acted as local extension center for Meaningful

• Network and health center analytics using eBO

centers

Use support

and BridgelT

#### • Developed a texting-based patient engagement tool with E.H.R. OPTIMIZATION FORMATION OF HCCN-E.H.R. Relevant • PCMH learning collaborative **SELECION** • Integrated managed Medicaid membership data into analytics eCW optimization system Selected eClinicalworks • Implemented eCW's EHX hub as a • Supported implementation of telehealth and remote patient Implementation of pilot sites private HIE monitoring 2019 2016 2010 E.H.R. IMPLEMENTATION

**QUALITY IMPROVEMENT** 

• Selected & implemented Relevant Analytics as

aggregate analytics and population health

· Added members using NextGen

platform

USABILITY, INTEROPERABILITY, FURTHER DEVELOPMENT OF ANALYTICS

### 2022–2025 HCCN Accomplishments

#### 1. Patient Engagement

- Defined a standard measure for patient engagement
- Train the trainer patient portal module
- Promising practices: LVHC and SRCH work in Bi-directional texting with patients

#### 2. Cybersecurity

- Policy & procedure template library
- Vulnerability and penetration testing

#### 3. Social Risk Factor Interventions

- Dashboard with standard metrics for Health and non-health related needs
- Promising practices for screening: CC+Ole's and PHC's workflows for screening and AMC's closed loop referral system.



### 2022–2025 HCCN Accomplishments

- 4. UDS+: 4 Health Centers successfully submitted UDS+ test data and all were ready for 2025 submission
- 5. Interoperability
  - Assisted health centers with DxF agreements/funding
  - Worked with SVMS to transition eCW and Epic connections
- 6. Data Utilization
  - We adopted and implemented the Charleson Comorbidity Index
  - Three well attended Analytics Academies!
  - Our DSIC made countless data governance decisions
- 7. Leveraging Digital Health Tools
  - Train the trainer program & toolkit for health center staff
  - LMS launched through SharePoint



### 2022–2025 HCCN Accomplishments

#### 8. Health IT Usability

- Workgroup, training and product demos
- New demographic data collection forms WCHC and SRCH
- Providing patient support for HIT use at CC+Ole, PHC and WCHC

#### 9. Health Equity

- Formed the Health Equity Leadership Council
- Digital navigator training program for health center staff
- · Worked hard on cleaning up demographic data collection
- Health Equity Dashboard template created for quality measures

#### 10. Improving Digital Health Tools

- Continued eClinicalWorks user group
- Added new Epic user group



# 2025 Activities & Aliados Health Staff Leads



### Resources part I:

- Please have one member of your health center collect a copy of the blue form being passed out:
  - HCCN Program Lead
  - Activity Leads

Please complete and leave the blue form at the center of the table by the end of the event.



#### Aliados Health HCCN Kick-Off

September 11th, 2025

HC Staff Leads

Activity	Notes	
Primary Health Center HCCN Program Lead and email address:		
Goal A: Data Management & Analytics		
Activity 1: Attend and participate in Aliados Health data governance committee meetings.	Health Center <u>Lead</u> and email address:	
Activity 2: Annual Analytics Academy Training	Health Center <u>Lead</u> and email address:	
Activity 3: Adopt standard PHC finance reports	Health Center <u>Lead</u> and email address:	
Activity 4: Adopt standard risk scores for health-related needs	Health Center <u>Lead</u> and email address:	
Goal B: Interoperability & Data Sharing		
Activity 1: Engage in Community Information Exchange (CIE)	Health Center <u>Lead</u> and email address:	
Activity 2: Adopt template policies, procedures and workflows created by Allados for information sharing that adhere to current federal and California data sharing and privacy regulations	Health Center <u>Lead</u> and email <u>address:</u>	
Activity 3: Integrate HIE data into Aliados, Health population health platforms to improve care coordination and better track patient outcomes across systems.	Health Center <u>Lead</u> and email <u>address:</u>	
Activity 4: Adopt bidirectional exchange and integrate e- referral and e-consultation information	Health Center <u>Lead</u> and email address	



### Resources part II

• In your packet, please pull out the stapled document that has each activity listed.



Aliados Health HCCN Kick-Off September 11<sup>th</sup>, 2025

Notes – please bring to your Friday 1:1 meeting

Activity	Notes	
Goal A: Data Management & Analytics		
Activity 1: Attend and participate in Aliados Health data governance committee meetings.		
Activity 2: Annual Analytics Academy Training		
Activity 3: Adopt standard PHC finance reports		



### Data Management and Analytics

- Analytics Academy
- Data governance
- Development of finance reports
- Risk score development for SDOH and BH

#### Key Aliados Health Staff

- Kiera Dagy
- Malea Vallarreal
- o Amanda Kiannejad



## Interoperability and Data Sharing

- Support health center engagement with CIE
- Create template policies and workflows for information sharing that adhere to federal and California regulations
- Integrate HIE data into Relevant
- Support health centers utilizing eConsult and eReferral systems

#### Key Aliados Health Staff

- o Irene Alvarez
- o Kim Kilpela
- Malea Villareal
- Keira Dagy\* (data in Relevant)



### Data Modernization

• TBD





## Strengthen Cybersecurity Support

- Update and expand policy and procedure template library
- Support health centers in vetting health IT vendors
- Cybersecurity workgroups and trainings. Focus on recognition and prevention of social engineering attacks
- Support all health centers in adopting MFA for Relevant

Key Aliados Health Staff

- o Irene Alvarez
- Kiera Dagy



### Artificial Intelligence

- Advance adoption of ambient listening technology at health centers
- Identify gaps and unmet needs that would benefit from Al
- Support health centers in vetting of potential AI vendors and partners
- Create health center staff training on the fair, appropriate, effective and safe use of Al

#### Key Aliados Health Staff

- o Irene Alvarez
- o Kim Kilpela
- Kiera Dagy

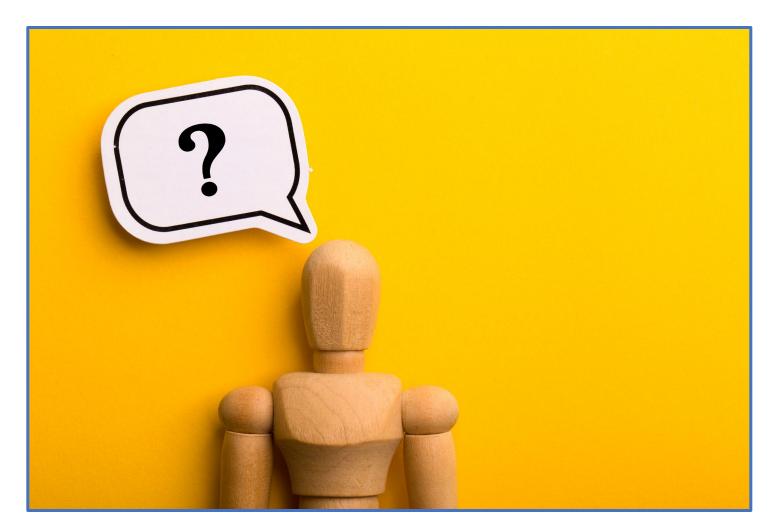


### Also new this cycle

- Today's kickoff meeting & 1:1 Meetings
- Some Epic work moved into HCCN



# Q/A





### What to expect tomorrow:

1:1 Individualized HCCN Work Plan Sessions: 1310 Redwood Way, Suite 135

Petaluma, CA 94954

### How to prepare:

- Please bring your notes with any questions or concerns specific to the HCCN activities
- Please come with 1-2 key topics that you would like to discuss.



### **Evaluations and Nametags**

Please be sure to leave your completed yellow evaluations and your nametags on your table or drop them off on the registration table on your way out.



### Thank you...



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# Thank you

**Health Centers** 

Aliados Health staff

Sally Tomatoes



### Reception

# Reception at Old Caz Brewery Across the parking lot to the left when you leave the event

center.

### Thank you to our reception sponsors:









# Prize drawing



