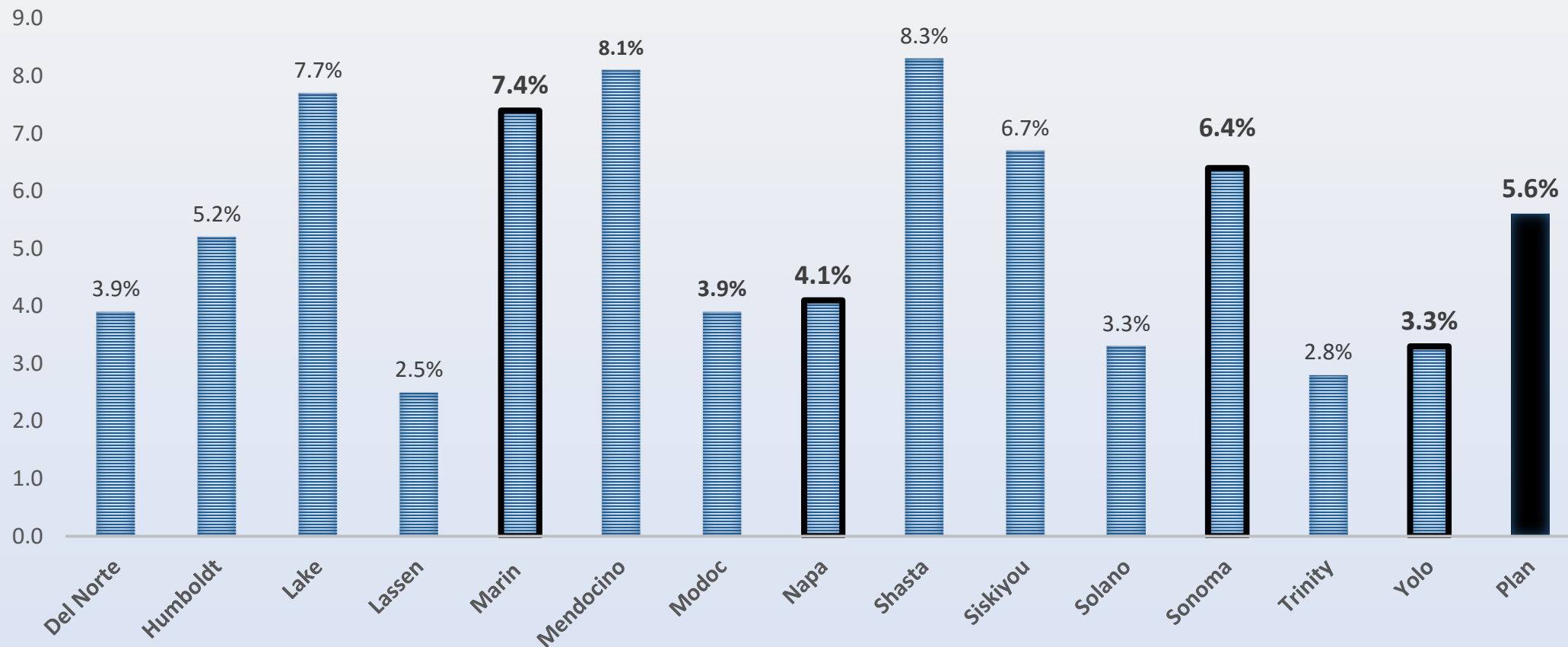


Partnership HealthPlan

Mental Health Dashboards

Prepared for RCHC, October 18th 2016

Penetration Rate: Percent of Members Accessing Behavioral Health Services (Based on 12 Month Rolling Data)



The percent of members using one or more services between:
May 2015 through April 2016. Benchmark is 6%

Partnership HealthPlan Mental Health Access Team

Team Goals for FY 2016-17:

- Increase use rates in all counties to at least 6% - Currently 6 out of 14 counties
- Develop and refine Dashboards
- Select three focus counties for improvement (Humboldt, Solano and Yolo)
 - Identify targeted providers for improving access
 - Identify provider barriers to care
 - Identify member barriers to care
- Collect baseline data on perinatal use rates, stratify counties and recommend strategies for improvement

Mental Health Dashboard: Sonoma County


(PHC Members Only)

Indicators	2014	CY 2015	Jan-16	Feb-16	Mar-16	Apr-16	May-16
Demographics							
Members (Total)	76,571	88,172	97,877	103,991	105,779	106,706	107,603
% 0- 12 yo	32%	27%	27%	29%	29%	29%	29%
% 13 - 18 yo	11%	11%	11%	12%	12%	12%	12%
% age 19+	56%	62%	62%	59%	60%	59%	59%
Utilization							
Utilizing Members (12 months) *	3,751	5,577	6,387	6,471	6,703	6,837	6,991
Users As Percent of Total Mbrs.*	4.9%	6.3%	6.5%	6.2%	6.3%	6.4%	6.5%
Monthly Outpatient Visits (actual)		44,382	4,530	4,918	5,004	4,282	
Outpatient Visits (12 months)*	18,859	31,190	42,389	44,403	46,829	48,876	51,539
Average Visits/Mo	1,572	2,599	3,532	3,700	3,902	4,073	4,295
Avg Visits/Utilizer	5.0	5.6	6.6	6.9	7.0	7.1	7.4
Visits/1000/year	246	354	433	427	443	458	479
Members with <3 visits	53%	49%	49%	48%	48%	47%	46%
Mbrs with > 8 Visits	17%	22%	23%	24%	24%	25%	26%
Bi-Directional Referrals							
Referrals by Beacon to SMH (Rpt #1)	28	46					
Referrals by SPM to Beacon	5	25					
Referrals by Beacon to Network		1415					
Quarterly Payment to Providers							

* Based on Twelve Month Rolling Data

Top Providers by Volume of Visits, March 2016: Sonoma County

Beacon Providers, Sonoma, March 2016, All, All

	Visits 	Unique Utilizing Members
SANTA ROSA COMMUNITY HEALTH CENTERS	701	507
WEST COUNTY HEALTH CENTERS	639	333
PETALUMA HEALTH CENTER	627	334
SONOMA VALLEY COMMUNITY HEALTH CENT	246	138
ALLIANCE MEDICAL CENTER	132	106
STROM, LAURA	103	29
REDWOOD PSYCHOLOGY CENTER	96	28
SONOMA COUNTY INDIAN HEALTH PROJECT	95	53
LOMI SCHOOL FOUNDATION	84	33
BALLARD, JENNIFER	82	24
COPPERTOWER FAMILY MEDICAL CENTER	76	48
PETALUMA PEOPLE SERVICES CENTER	69	23
KENDALL, JOY	61	11
ASTON, PATRICIA	57	19
MARGOLIS, PAUL	51	19

Member Use Rate by Assigned Primary Care Site – March 2016: Sonoma County


Mental Health Dashboard: Yolo County

(PHC Members Only)

Indicators	2014	CY 2015	Jan-16	Feb-16	Mar-16	Apr-16	May-16
Demographics							
Members (Total)	37,769	43,548	48,084	49,061	50,037	50,373	50,685
% 0- 12 yo	32%	28%	28%	28%	28%	28%	28%
% 13 - 18 yo	13%	11%	11%	11%	11%	11%	11%
% age 19+	55%	61%	61%	60%	61%	61%	61%
Utilization							
Utilizing Members (12 months) *	920	1,241	1,476	1,526	1,605	1,651	1,665
Users As Percent of Total Mbrs.*	2.4%	2.8%	3.1%	3.1%	3.2%	3.3%	3.3%
Monthly Outpatient Visits (actual)		903	1,082	1,162	1,184	999	
Outpatient Visits (Ave/12 months)*	5,740	8,574	10,865	11,317	11,677	12,161	12,342
Avg Visits/Utilizer	6.2	6.9	7.4	7.4	7.3	7.4	7.4
Visits/1000/year	151.98	197	226	231	233	241	244
Mbrs with <3 visits	44%	44%	45%	44%	44%	43%	43%
Mbrs with > 8 Visits	23%	27%	27%	27%	26%	26%	26%
Bi-Directional Referrals							
Referrals by Beacon to SMH (Rpt #1)	35	52					
Referrals by SPM to Beacon Network (Rpt #1)	49	75					
Referrals by Beacon to Network Provider		731					
* Based on Twelve Month Rolling Data							

Top Providers by Volume of Visits, March 2016: Yolo County

Beacon Providers, Yolo, March 2016, All, All

	Visits 	Unique Utilizing Members
COMMUNICARE HEALTH CENTERS - CA	222	157
YOLO FAMILY SERVICE AGENCY	207	79
LIEBSCHER, BRANDY	116	39
NATIVE AMERICAN MENTAL HEALTH SERVI	67	35
SHWEKY, LAWRENCE	48	6
AYON, LYDIA	44	15
GUTHRIE, ANDREA	44	10
WINTERS HEALTHCARE CLINIC	40	34
LONG, ROSEANNE	38	18
REY, ANTONIA	36	11
CLAUDIA FLUSHMAN-VILLARREAL	34	11
EVANS, DIANE	33	9
CHEN, GRACE	28	9
JONES, KIMBERLYY	26	9
TUBIS, STUART	24	21

Member Use Rate by Assigned Primary Care Site, March 2016: Yolo County

(PHC Members Only)

* Based on Twelve Month Rolling Data

Top Providers by Volume of Visits, March 2016: Napa County

Beacon Providers, Napa, March 2016, All, All

	Visits	Unique Utilizing Members
COMMUNITY HEALTH CLINIC OLE	208	180
MENTIS	97	37
VOSKA, MICHELE	90	24
HUTCHINGS, CELESTE	39	11
ALDEA INC.	37	19
YACOE, JONI	25	12
BURNETT, MITZE	24	8
SPEED, JUDITH	23	6
KILLEN, BRUCE	21	10
COUNTY OF NAPA	18	5
WALDECK, NANCY	18	7
GIBSON, CORNELIA	11	3
TUBIS, STUART	9	6
BOYD, KATHLEEN	7	2
RUHS, BILL	7	3
NAGLE, CAROL	6	2
BRUSATORI, LEYLA	5	1

[illegible]


Mental Health Dashboard: Marin County

(PHC Members Only)

Indicators	2014	CY 2015	Jan-16	Feb-16	Mar-16	Apr-16	May-16
Demographics							
Members (Total)	27,537	31,486	34,008	34,581	34,962	35,043	35,250
% 0- 12 yo	32%	28%	28%	28%	28%	27%	27%
% 13 - 18 yo	11%	11%	11%	11%	11%	11%	11%
% age 19+	57%	61%	61%	61%	61%	61%	61%
Utilization							
Utilizing Members (12 months)*	1,037	1,995	2,465	2,536	2,592	2,596	2,624
Users As Percent of Total Mbrs.*	3.8%	6.3%	7.2%	7.3%	7.4%	7.4%	7.4%
Monthly Outpatient Visits (actual) - (Tableau Mental Health Access)		21,818	1,974	1,892	2,136	1,802	
Outpatient Visits (12 months)*	4,917	14,040	19,633	20,483	21,323	21,870	22351
Avg Visits/Utilizer	5.8	7.0	8.0	8.1	8.2	8.4	8.5
Visits/1000/year*	179	446	577	592	610	624	634
Mbrs with <3 visits *	56%	47%	47%	47%	46%	44%	44%
Mbrs with > 8 Visits*	20%	25%	26%	26%	26%	27%	27%
Bi-Directional Referrals							
Referrals by Beacon to SMH (Rpt #1)	14	16					
Referrals by SPM to Beacon	26	85					
Referrals by Beacon to Network Provider (Rpt. #1)		606					
* Based on Twelve Month Rolling Data							

Top Providers by Volume of Visits, March 2016: Marin County

Beacon Providers, Marin, March 2016, All, All

	Visits 	Unique Utilizing Members
MARIN COMMUNITY CLINICS	501	373
MARIN CITY HEALTH AND WELLNESS CENT	185	89
FAMILY SERVICE AGENCY OF MARIN	136	43
RITTER CENTER	132	61
COMMUNITY INSTITUTE FOR PSYCHOTHERA	122	38
MOLINA, CARLOS	96	30
COASTAL HEALTH ALLIANCE	93	52
KEOUGH, KIMBERLY	79	25
BAKER, JULIE	47	16
COUNTY OF MARIN	44	35
MESMER, MICHAEL	40	9
KHANSARI, NIKOO	38	10
MARIN, SHIRA	38	10
BUCK, GARY	34	11
WESTON THOMPSON, JUDITH	32	6
BOYAR, ALAN	31	5
ROSAS SANCHEZ, ANEISSA	30	11

Member Use Rate by Assigned Primary Care Site, March 2016: Marin County

Mbr County	PCPNAME	March 2016				
		Member Months	Distinct Members	Visits	% Penetration	Visit Rate per 1,000 Members
Marin	MARIN COMM CLN SAN RAFAEL	8,419	214	486	6.4%	57.7
	HEALTHPLAN PARTNERSHIP	6,881	150	272	5.3%	39.5
	MARIN COMM CLN NOVATO	5,500	155	358	7.4%	65.1
	MARIN CITY HLTH AND WELL	1,742	85	206	10.6%	118.3
	MARIN COMM CLN LARKSPUR	1,361	85	212	13.8%	155.8
	MARIN COMM CLN CAMPUS	1,270	52	127	10.2%	100.0
	POINT REYES COMM HLTH CTR	1,173	42	93	9.2%	79.3
	SPMF MARIN HEADLANDS MG	1,102	29	94	4.5%	85.3
	RITTER HEALTH CENTER	1,063	34	87	12.4%	81.8
	PRIMA MEDICAL GROUP	447	24	78	6.3%	174.5
	BOLINAS COMM HEALTH CENTER	304	14	33	9.5%	108.6
	TAMALPAIS PEDIATRICS GB	243	2	10	4.5%	41.2
	TAMALPAIS PEDIATRICS NOV	120	1	2	1.7%	16.7
	MARIN PEDS ASSOCIATES	106	3	7	2.8%	66.0

New members is calculated as the rolling sum of the number of unique members in the first month of measurement period plus unique new members in each following month.
Only showing clinics with more than 100 monthly members.