Integrated Behavioral Health
Marin Community Clinics

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Marin Community Clinics

- FQHC with 4 clinics in Marin County
  - 30,000+ patients
    - 12,000 pedis
    - 18,500 adults
  - Two-thirds of our patients are Latino
  - 50% of patient population best served in language other than English
- Integrated behavioral health services since 2009

Behavioral Health Services

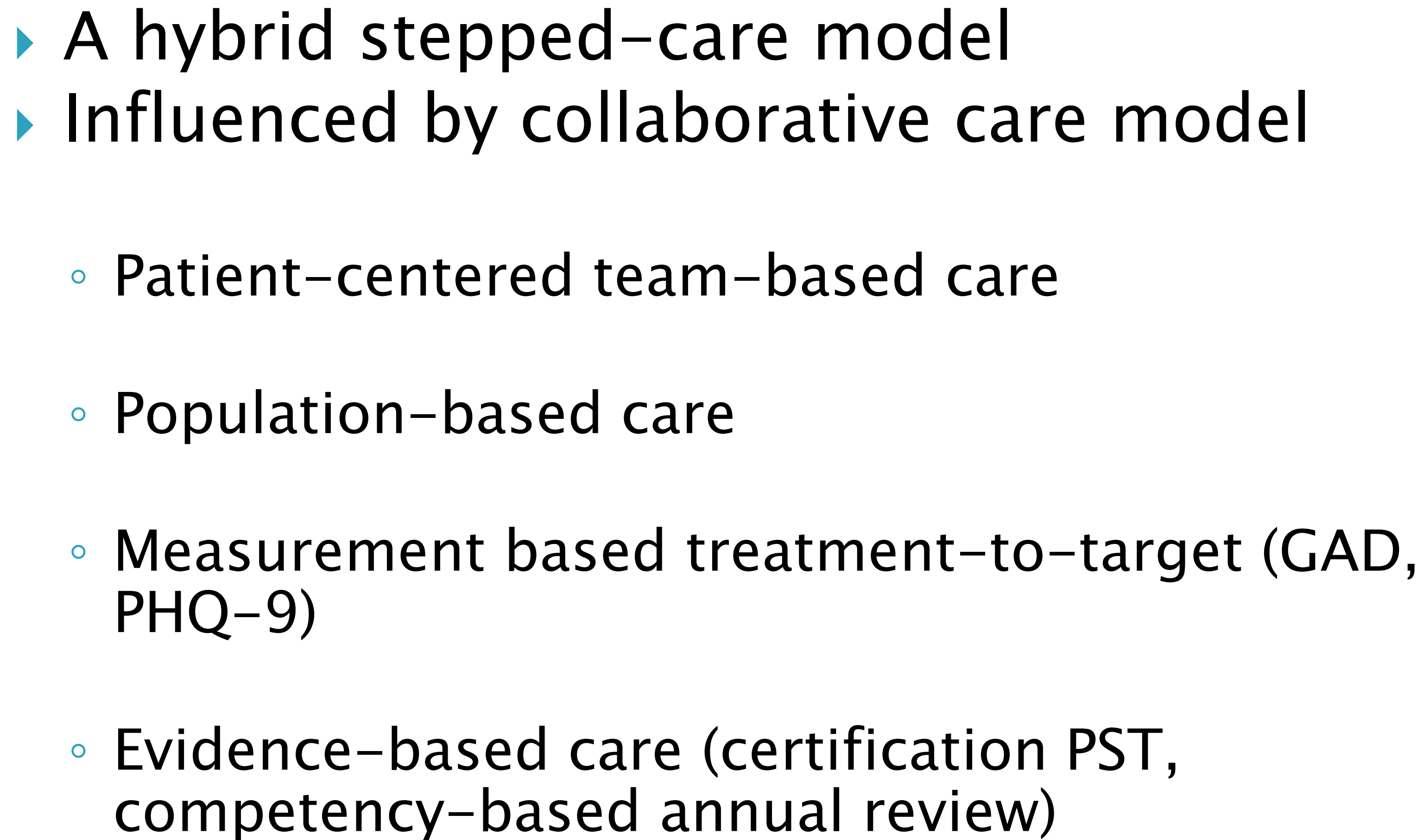
- A journey from co-located care to collaborative "integrated" care

Behavioral Health Services

- 12 BH providers (7 BHPs, 5 BH prescribers)
  - Department has doubled in past year
  - FTE: 5.9 BHP; 2.7 psychiatry
- 1 administrative program coordinator
- 4 BH-MAs ("BH care coordinators")
- 2 interns next year
- and a partridge…

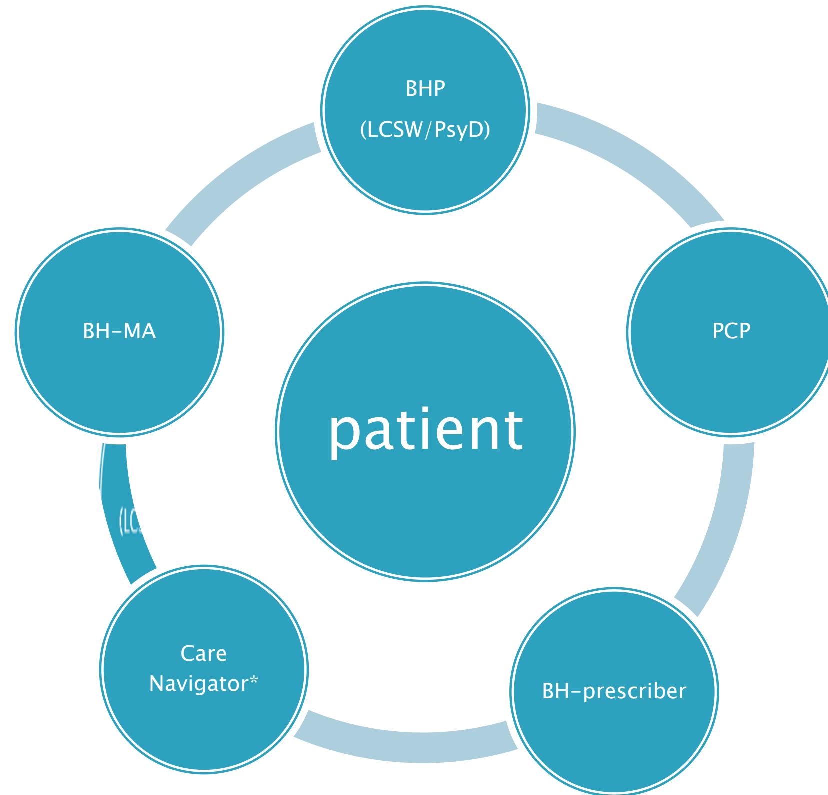
Behavioral Health Services

Our model



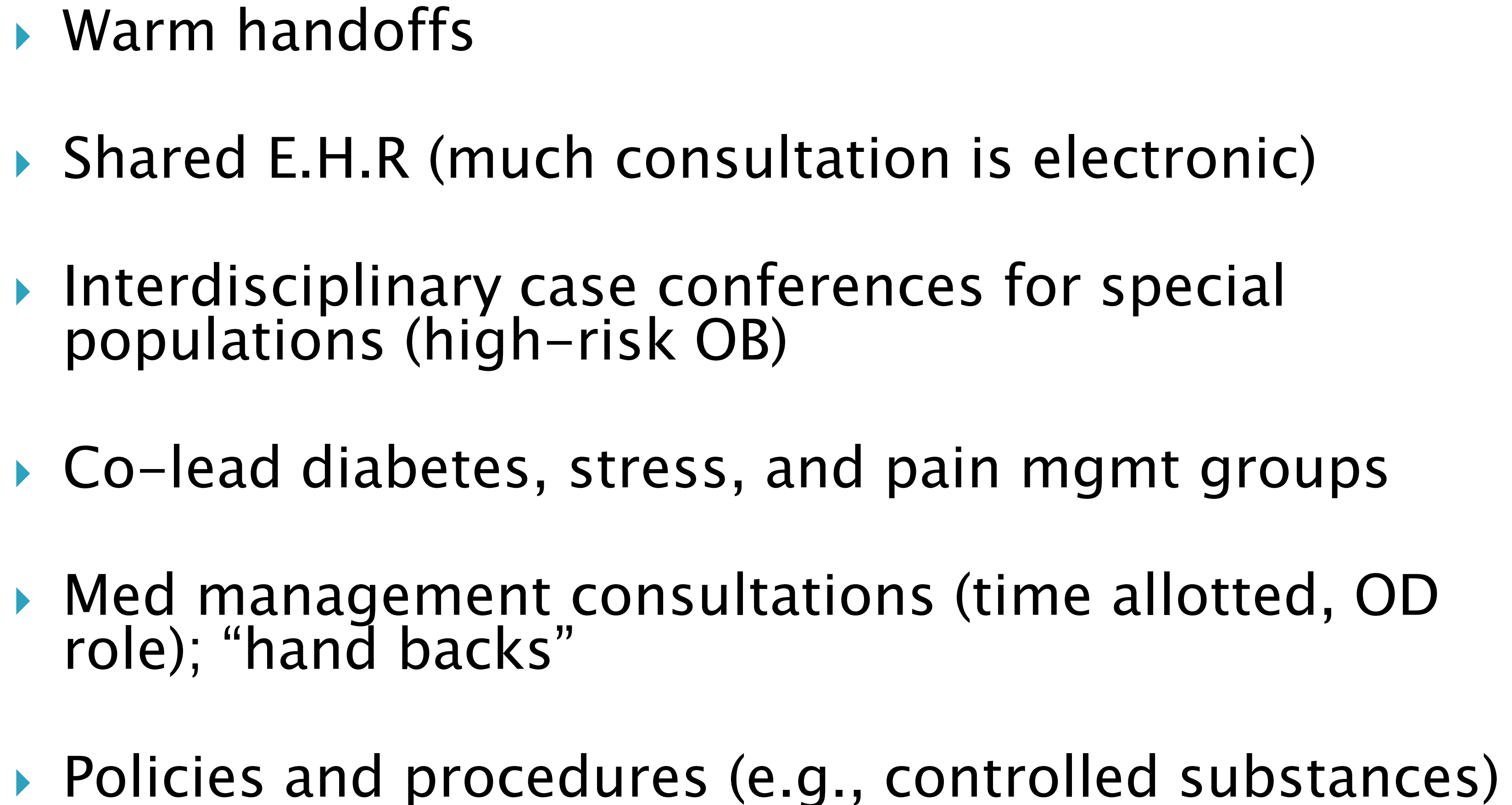
Behavioral Health at each site

- BH-MA
- BHP
- BH prescriber

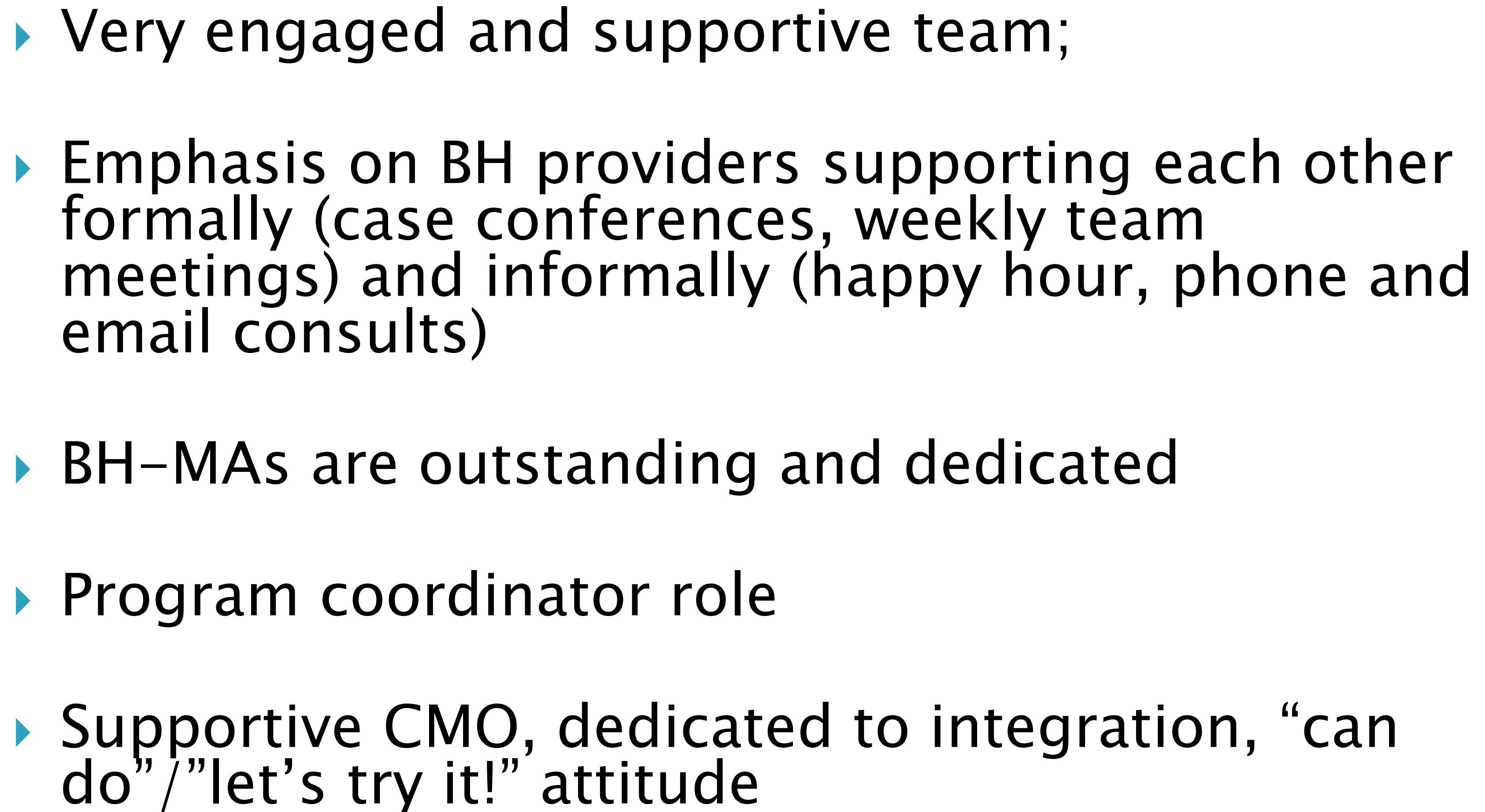


- *Centralized care navigator

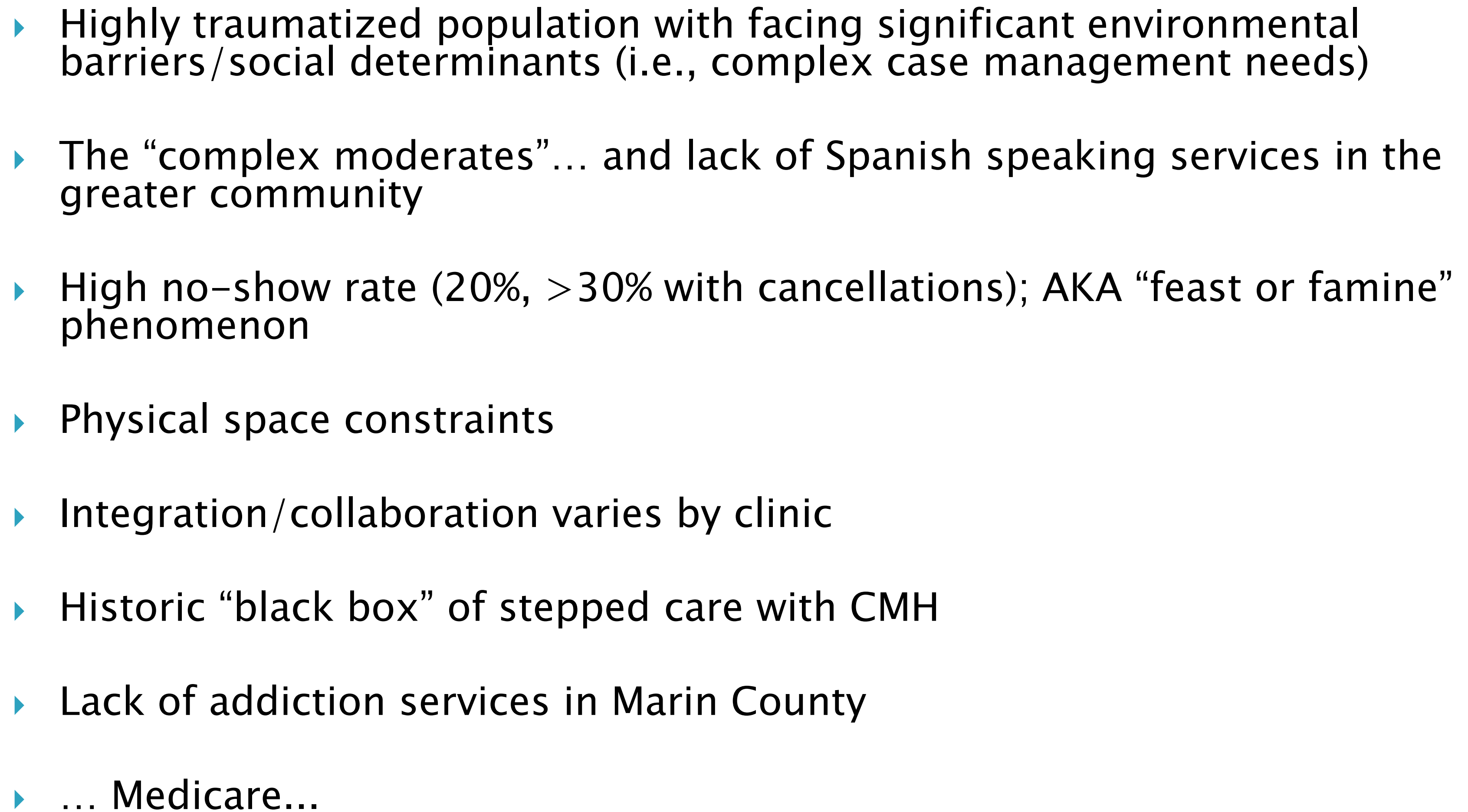
What makes us integrated?



What are our strengths?

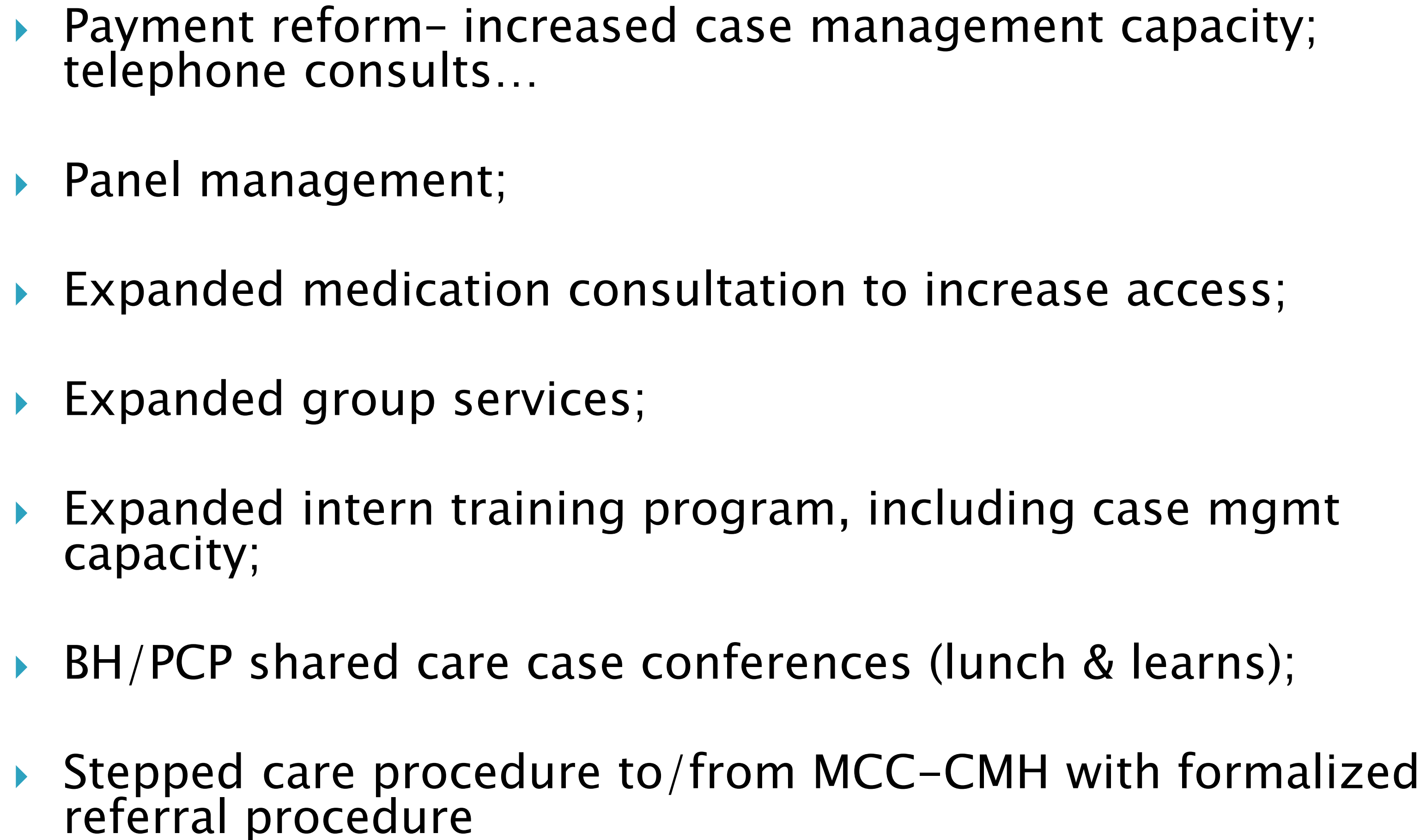


What are our “pain points”?



- Highly traumatized population with facing significant environmental barriers/social determinants (i.e., complex case management needs)
- The “complex moderates”… and lack of Spanish speaking services in the greater community
- High no-show rate (20%, >30% with cancellations); AKA “feast or famine” phenomenon
- Physical space constraints
- Integration/collaboration varies by clinic
- Historic “black box” of stepped care with CMH
- Lack of addiction services in Marin County
- … Medicare...

BH at MCC… the future



- Payment reform– increased case management capacity; telephone consults…
- Panel management;
- Expanded medication consultation to increase access;
- Expanded group services;
- Expanded intern training program, including case mgmt capacity;
- BH/PCP shared care case conferences (lunch & learns);
- Stepped care procedure to/from MCC-CMH with formalized referral procedure

marin community clinics
connecting for health

We love sharing best-practices. Looking forward to continuing the conversation. Thank you!