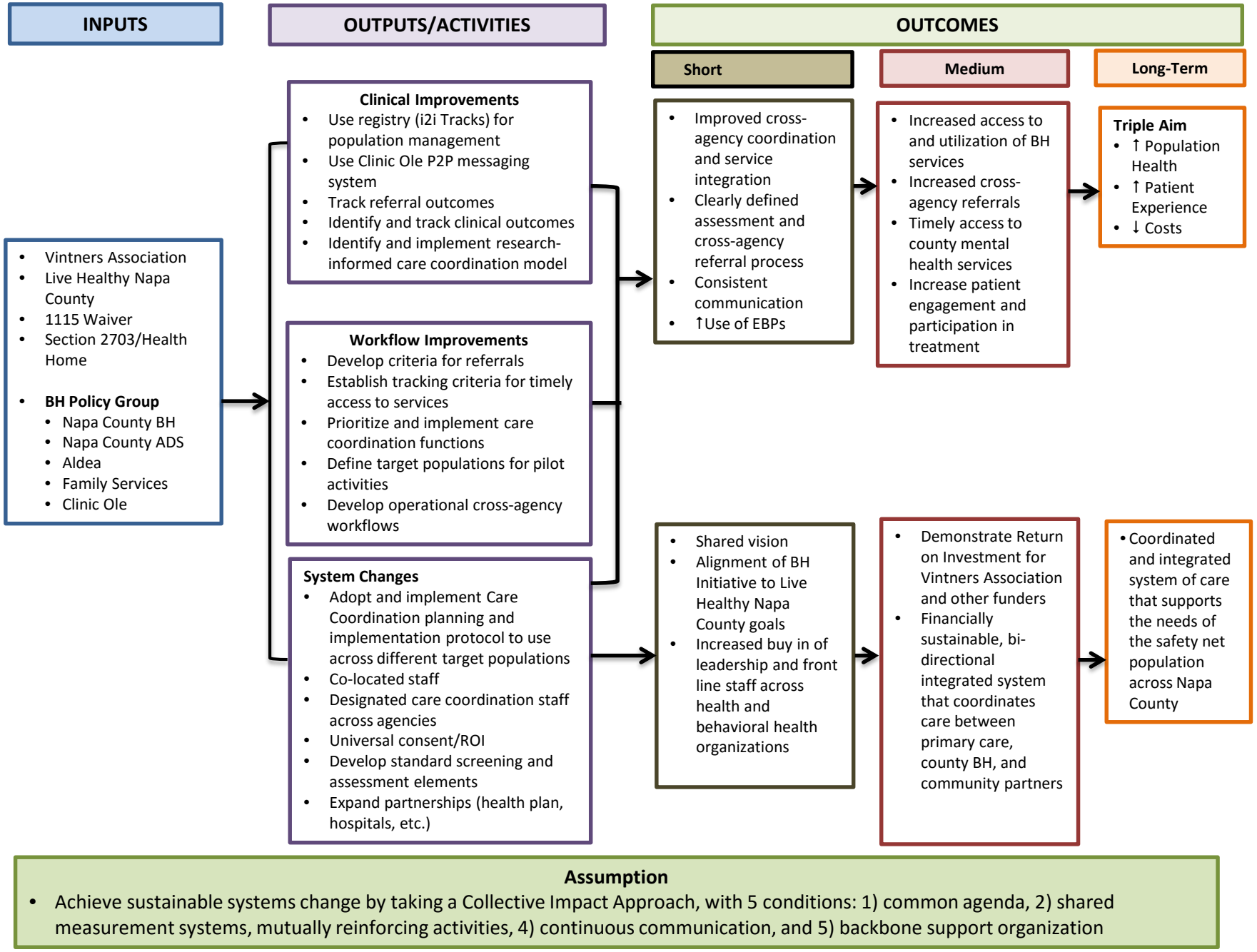
INPUTS
OUTPUTS/ACTIVITIES
OUTCOMES
Short
Medium
Long-Term
Vintners Association
Live Healthy Napa County
1115 Waiver
Section 2703/Health Home
BH Policy Group
Napa County BH
Napa County ADS
Aldea
Family Services
Clinic Ole
Clinical Improvements
Use registry (i2i Tracks) for population management
Use Clinic Ole P2P messaging system
Track referral outcomes
Identify and track clinical outcomes
Identify and implement research-informed care coordination model
Workflow Improvements
Develop criteria for referrals
Establish tracking criteria for timely access to services
Prioritize and implement care coordination functions
Define target populations for pilot activities
Develop operational cross-agency workflows
System Changes
Adopt and implement Care Coordination planning and implementation protocol to use across different target populations
Co-located staff
Designated care coordination staff across agencies
Universal consent/ROI
Develop standard screening and assessment elements
Expand partnerships (health plan, hospitals, etc.)
Improved cross-agency coordination and service integration
Clearly defined assessment and cross-agency referral process
Consistent communication
↑Use of EBPs
Increased access to and utilization of BH services
Increased cross-agency referrals
Timely access to county mental health services
Increase patient engagement and participation in treatment
Triple Aim
↑ Population Health
↑ Patient Experience
↓ Costs
Shared vision
Alignment of BH Initiative to Live Healthy Napa County goals
Increased buy in of leadership and front line staff across health and behavioral health organizations
Demonstrate Return on Investment for Vintners Association and other funders
Financially sustainable, bi-directional integrated system that coordinates care between primary care, county BH, and community partners
Coordinated and integrated system of care that supports the needs of the safety net population across Napa County
Assumption
Achieve sustainable systems change by taking a Collective Impact Approach, with 5 conditions: 1) common agenda, 2) shared measurement systems, mutually reinforcing activities, 4) continuous communication, and 5) backbone support organization